Office of New Student and Family Engagement

Lincoln Park Campus | (773) 325-7360 nsfe@depaul.edu go.depaul.edu/nsfe

The Office of New Student and Family Engagement provides programming and services aiding in your student's transition and integration into the university. Each year, the office helps more than 6,000 new students and family members make the transition to DePaul through new student orientation programs, parent and family programs, and the Chicago Quarter program.

Parent and Family Programs

Housed within the Office of New Student and Family Engagement, Parent and Family Programs focuses on the transitions and concerns of the family members and supporters of DePaul students. Through the resources below, this area provides an ongoing connection to the university community for the families of our students.

Use our email address for your questions, concerns or comments: **parents@depaul.edu**.

Visit our parent/family website for information 24/7: **parents.depaul.edu**.

Quarterly newsletters are sent to parents and family members with campus events, timely information and highlights from the DePaul community. To receive these emails send your email address and student's name to parents@depaul.edu.

Join our parent/family exclusive Facebook group: facebook.com/groups/ParentsatDePaul.

Helpful Phone Numbers

Adult, Veteran and Commuter Student Affairs Loop Campus | (312) 362-6216

Alumni Sharing Knowledge (ASK) Loop Campus | (312) 362-8281

Campus Recreation Lincoln Park Campus | (773) 325-4555

Career Center Lincoln Park Campus | (773) 325-7431 Loop Campus | (312) 362-8437

Catholic Campus Ministry Lincoln Park Campus | (773) 325-4134

Center for Identity, Inclusion and Social Change Lincoln Park Campus | (773) 325-7759

Center for Students with Disabilities Lincoln Park Campus | (773) 325-1677 Loop Campus | (312) 362-8002

College of Communication Loop Campus | (312) 362-8600

College of Computing and Digital Media Loop Campus | (312) 362-8381

College of Education Lincoln Park Campus | (773) 325-7740

College of Liberal Arts and Social Sciences Lincoln Park Campus | (773) 325-7310

College of Science and Health Lincoln Park Campus | (773) 325-8490

Croak Student Legal Services Lincoln Park Campus | (773) 325-1588

Dean of Students Lincoln Park Campus | (773) 325-7290 Loop Campus | (312) 362-8066 **DePaul Central** Lincoln Park + Loop Campuses (312) 362-8610

Driehaus College of Business Undergraduate Programs Loop Campus | (312) 362-5358

Financial Fitness at DePaul Central Lincoln Park Campus | (773) 325-8640 Loop Campus | (312) 362-8610

Housing Services Lincoln Park Campus | (773) 325-7196

Language Learning Center Lincoln Park Campus | (773) 325-1888

Libraries Lincoln Park Campus | (773) 325-7862 Loop Campus | (312) 362-8433

Meal Plans Lincoln Park Campus | (773) 325-7346 Loop Campus | (312) 362-8624

Office of Academic Advising Support Lincoln Park Campus | (773) 325-7431 Loop Campus | (312) 362-8437

Office of Health Promotion and Wellness Lincoln Park Campus | (773) 325-7129

Office of Multicultural Student Success Lincoln Park Campus | (773) 325-7325 Loop Campus | (312) 362-8476

Office of New Student & Family Engagement Lincoln Park Campus | (773) 325-7360

Office of Religious Diversity Lincoln Park + Loop Campuses (773) 325-7902

Office of Student Employment Lincoln Park Campus | (773) 325-7431 Loop Campus | (312) 326-5599 **Office of Student Involvement** Lincoln Park Campus | (773) 325-7361 Loop Campus | (312) 362-5015

Parking Services Lincoln Park Campus | (773) 325-7275

Public Safety Lincoln Park Campus | (773) 325-7777 Loop Campus | (312) 362-8400

Residential Education Lincoln Park Campus | (773) 325-4211

School of Music Lincoln Park Campus | (773) 325-7260

Science and Math Learning Center Lincoln Park Campus | (773) 325-8130

Study Abroad Lincoln Park Campus | (773) 325-7450 Loop Campus | (312) 362-6962

The Irwin W. Steans Center Lincoln Park Campus | (773) 325-7457

The Theatre School Lincoln Park Campus | (773) 325-7917

TRiO Lincoln Park Campus | (773) 325-4600

University Counseling Services Lincoln Park Campus | (773) 325-7779 Loop Campus | (312) 362-6923

Vincentian Community Service Office Lincoln Park Campus | (773) 325-7902

Writing Center Lincoln Park Campus | (773) 325-4272 Loop Campus | (312) 362-6726

Student Accounts and Finances

DePaul Central

Lincoln Park + Loop Campuses (312) 362-8610 dpcl@depaul.edu **depaulcentral.depaul.edu**

DePaul Central (DPCL) is your one-stop source for helping manage the business side of being a student. Some examples of services provided in DPCL include: account transactions, financial aid inquiries, ordering transcripts, payment plan inquiries, personal financial planning and submitting immunization records.

Paying Bills

DePaul provides simple ways for your student to view tuition bills, enroll in a payment plan and make a payment. Students can enroll in the In-Term Payment Plan quarterly through Campus Connect. DePaul also offers an annual payment plan option. For more information, email studentaccounts@depaul.edu.

Payments can be made online, in-person or by mail. Be sure to include your student's DePaul ID number when making payments.

- Online: Authorized Payer: Go to **quikpayasp.com/depaul/ studentaccounts/authorized.do**. The payer needs to have been invited by the student first.
- Mail: DePaul University Tuition Lockbox, 14026 Collection Center Drive, Chicago, IL 60693-0140
- *In-Person:* Go to DePaul Central (Lincoln Park Campus, Schmitt Academic Center 101 or Loop Campus, DePaul Center 9100)

Family Educational Rights and Privacy Act of 1974 (FERPA)

DePaul is committed to maintaining student records privacy, in compliance with FERPA. Students are responsible for setting and maintaining their FERPA directory release preferences in Campus Connect. Students are encouraged to communicate directly with their parents and/or family members regarding academic progress and other important issues. In addition, students have the ability to electronically provide access to certain information in their Campus Connect student education record to designated individuals. This access provides the designated individual with a Campus Connect user ID and password to view that information. Students have the sole ability to grant and remove this access.

Additional FERPA information is available on the DePaul Central website at **depaulcentral.depaul.edu** and the federal government website at **ed.gov**.

Financial Aid

Our financial aid experts in DePaul Central can help you and your student learn about financial aid opportunities and complete the necessary steps to process your student's financial aid. Students have access to view and manage their financial aid award online through Campus Connect.

Financial Fitness at DePaul Central

Lincoln Park Campus | (773) 325-8640 Loop Campus | (312) 362-8610 financialfitness@depaul.edu **financialfitness.depaul.edu**

DePaul's Financial Fitness Program provides free services, resources and tools to help students manage costs from freshman year through graduation and beyond.

PNC Student Banking

Lincoln Park + Loop Campuses **pnc.com/depaul**

With six on-campus ATMs and branches at the Lincoln Park and Loop campuses, PNC makes banking convenient for DePaul students. Plus, students receive a free check card (designed just for DePaul University), get free access to 9,000 PNC Bank ATMs, online and text message banking and more. PNC Bank even offers parent alerts and a Money from Home Program that makes it easy for family members to transfer money to their students.

Employment and Employer Networking

Office of Student Employment

Lincoln Park | (773) 325-7431 Loop Campus | (312) 326-5599 **studentemployment.depaul.edu**

On-campus employment is an integral part of the educational and professional development of DePaul University students. Working on campus not only helps students finance their education, it also assists them in developing essential job and lifelong learning skills.

Alumni Sharing Knowledge (ASK)

Loop Campus (312) 362-8281 ask@depaul.edu **ask.depaul.edu**

Alumni Sharing Knowledge (ASK) is a network of more than 1,000 DePaul alumni and friends who volunteer as career mentors for students.

Career Center

Lincoln Park Campus | (773) 325-7431 Loop Campus | (312) 362-8437 career_center@depaul.edu careercenter.depaul.edu

The Career Center's programs and services are designed to help students with ongoing career development throughout their time at DePaul. They assist first-year students by helping them match their interests with DePaul majors, minors, activities, organizations and potential careers. They also provide opportunities for students to explore career options, build experience through internships and find employment.

Student Wellness, Safety and Accountability

Dean of Students

Lincoln Park Campus | (773) 325-7290 Loop Campus | (312) 362-8066 go.depaul.edu/dos

The Dean of Students Office (DOS) is a resource, advocate and support for providing and identifying resources and services for students. The office helps students in navigating the university, particularly during difficult situations, as in personal and/or family crises, medical and/or mental health situations, and through implementation of the Code of Student Responsibility.

Additionally, the Dean of Students serves as the deputy Title IX coordinator for students and can assist students with reporting options, conduct processes, and Title IX remedies, support and resources.

Office of Health Promotion and Wellness

Lincoln Park Campus | (773) 325-7129 go.depaul.edu/hpw

The mission of Health Promotion and Wellness (HPW) is to empower the DePaul community to embrace a healthy lifestyle, creating a culture of health and wellbeing that fosters personal and academic success. A few programs and services provided by HPW include alcohol and substance abuse prevention, health services and sexual health and violence prevention.

Public Safety

Lincoln Park Campus | (773) 325-7777 Loop Campus | (312) 362-8400 **publicsafety.depaul.edu**

The university commits itself to campus safety and offers many educational programs and crime prevention services through its 24-hour Public Safety Office. Emergency call boxes and security alarms are found throughout DePaul's campuses, and an evening on-campus escort service from 6 p.m.-6 a.m. provides additional safety.

University Counseling Services

Lincoln Park | (773) 325-7779 Loop Campus | (312) 362-6923 **go.depaul.edu/ucs**

University Counseling Services provides a range of services intended to help currently enrolled DePaul students remove barriers to academic and personal success by addressing emotional, psychological and interpersonal concerns.

Campus Recreation

Lincoln Park Campus | (773) 325-4555 campusrec.depaul.edu

The Ray Meyer Fitness and Recreation Center (The Ray) on the Lincoln Park Campus provides the DePaul community amazing fitness and recreation opportunities, including free intramural sports. Membership is included in full-time undergraduate tuition (great rates are available for part-time, graduate and law students). Frequent use of The Ray has been shown to help manage stress and boost GPA, so encourage your student to visit early in their DePaul career.

Code of Student Responsibility and Academic Integrity

go.depaul.edu/dos academicintegrity.depaul.edu

The Dean of Students Office is committed to partnership in the educational mission of DePaul University. This mission is enhanced by a Code of Student Responsibility, which outlines expectations and standards of behavior for the student community.

DePaul fosters the pursuit of knowledge and the transmission of ideas within a context of responsibility for oneself, for others and for society at large. The university believes that all members of the community are responsible for adherence to these standards for academic honesty, and that all violations of academic integrity are detrimental to the intellectual development of individuals within the community and to the community at large.

Living on Campus

Housing Services

Lincoln Park Campus | (773) 325-7196 housing@depaul.edu offices.depaul.edu/housing

Living in the DePaul residence halls provides the opportunity for students to become part of a community and create a variety of educational, cultural and social experiences.

DePaul strives to make its residence halls a second home to students.

Meal Plans for Residential Students

Housing Services helps students living on campus understand, modify and monitor their meal plans. For a list of dining locations visit **dineoncampus.com/depaul**.

Residential Education

Lincoln Park Campus | (773) 325-4211 resed@depaul.edu **go.depaul.edu/resed**

The Department of Residential Education connects students who live on campus with holistic learning opportunities. Residential Education responds to issues on-campus residents face through social and educational programming initiatives, emergency and crisis response, student advocacy and referrals. A live-in team of professional and paraprofessional staff members provides assistance 24 hours a day.

Off-Campus Life and Commuting

Parking Services

Lincoln Park Campus | (773) 325-7275 parkingservices@depaul.edu **parkingservices.depaul.edu**

DePaul offers student parking throughout the Lincoln Park Campus in various university flat lots and garages. Annual parking permits are available at the Lincoln Park Parking Services office in Schmitt Academic Center, Room 177 beginning in early July. Visitors should use either parking deck, located at 2331 North Sheffield Avenue and 2330 North Clifton Avenue, rather than the surface lots to avoid having their cars towed.

Adult, Veteran and Commuter Student Affairs

Loop Campus | (312) 362-6216 **go.depaul.edu/avcsa**

The Office of Adult, Veteran and Commuter Student Affairs assists these student populations in their transition to college and supports them in achieving their educational goals.

Off-Campus Housing Service offcampushousing.depaul.edu

At our website, students can search offcampus housing listings, create and view off-campus roommate profiles, and post and search sublets, furniture and more.

U-PASS

upass.depaul.edu

The Chicago Transit Authority (CTA) provides public transportation via the elevated trains (the "L"), buses and subway systems. The Ventra U-Pass provides unlimited rides on CTA buses and trains for all eligible students. The U-Pass is valid 24 hours per day and seven days per week; during all academic terms except for the December intersession.

Ventra, the CTA's fare payment system, provides customer service specifically related to fares for the U-Pass. Students may interact with Ventra to register the card, to add CTA fare to their card between quarters, or for concerns with the U-Pass not working at a train station or bus. To contact Ventra, students can call (877) 669-8368. Students also may contact upass@depaul.edu for issues regarding their U-Pass.

Croak Student Legal Services

Lincoln Park Campus | (773) 325-1588 sls.depaul.edu

Croak Student Legal Services (CSLS) provides high quality, free and confidential legal advice to DePaul students on a wide range of common legal issues, including landlord disputes, misdemeanor criminal charges and more.

Meal Plans for Commuter Students

Lincoln Park Campus | (773) 325-7052 studentcenters@depaul.edu studentcenters.depaul.edu

Student Centers administrators help commuter students understand, modify and monitor their meal plans. For a list of dining center locations visit our website.

Academics and Academic Advising

Academic advisors help students achieve their educational, personal and career goals by providing expertise, mentorship and assistance throughout their academic career. Successful students work closely with their academic advisor as they progress toward graduation.

Office of Academic Advising Support

Lincoln Park Campus | (773) 325-7431 AdvisingSupport@depaul.edu oaas.depaul.edu

The Office for Academic Advising Support provides holistic academic advising for undergraduate students who are undeclared, undecided or exploring majors.

College and School Offices

College of Liberal Arts and Social Sciences Lincoln Park Campus | (773) 325-7310 **las.depaul.edu**

College of Science and Health Lincoln Park Campus | (773) 325-8490 **csh.depaul.edu**

Driehaus College of Business Undergraduate Programs Office Loop Campus | (312) 362-5358 **driehaus.depaul.edu**

College of Communication Loop Campus | (312) 362-8600 communication.depaul.edu

College of Computing and Digital Media Loop Campus | (312) 362-8714 **cdm.depaul.edu**

College of Education Lincoln Park Campus | (773) 325-7740 education.depaul.edu School of Music Lincoln Park Campus | (773) 325-7260 **music.depaul.edu**

The Theatre School Lincoln Park Campus | (773) 325-7917 **theatreschool.depaul.edu**

Study Abroad

Lincoln Park Campus | (773) 325-7450 Loop Campus | (312) 362-6962 abroad@depaul.edu studioabroad.is.depaul.edu

DePaul's Study Abroad office facilitates opportunities for students to enhance intellectual and personal growth through immersion experiences in a different country. Courses offered through Study Abroad can fulfill major and minor credit requirements.

TRiO

Lincoln Park Campus | (773) 325-4600 trio.depaul.edu trioprograms.depaul.edu

The Student Support Services (SSS) program provides academic advising assistance, mentoring and career related counseling services to qualified DePaul undergraduate students. The program is part of a national network of TRiO programs designed to enhance the college experience and achievement of students from firstgeneration and low-income families.

The Irwin W. Steans Center

Lincoln Park Campus | (773) 325-7457 **cbsl.depaul.edu**

The Irwin W. Steans Center for Community-based Service Learning was founded to integrate service into the university's curricula. The Steans Center engages students, faculty and community organizations in relationships to seek to fulfill DePaul's mission and benefit underserved communities in Chicago.

Learning Support

Writing Center

Lincoln Park Campus | (773) 325-4272 Loop Campus | (312) 362-6726 wcenter@depaul.edu condor.depaul.edu/writing

The Writing Center works with DePaul students, staff, faculty and alumni during all stages of the writing process. Writers may drop in or make appointments online, in person, or by phone to meet one on one or in a writing group with peer writing tutors from across the university.

Science and Math Learning Center

Lincoln Park Campus | (773) 325-8130 go.depaul.edu/success (click Tutoring)

For currently enrolled DePaul students, the Science and Math Learning Center (SMLC) partners with the Learning Commons and the Center for Writing-based Learning to provide free tutoring and academic support in the following areas: chemistry, mathematical sciences, quantitative reasoning (LSP 120 and 121), physics, psychology, statistics and writing in the sciences.

Libraries

Lincoln Park Campus | (773) 325-7862 John T. Richardson Library

Loop Campus Library | (312) 362-8433 libraries@depaul.edu **library.depaul.edu**

DePaul University Library provides access to scholarly articles, books, media and more at the Loop and Lincoln Park campuses and online. In-person and online research assistance is available on a drop-in or appointment basis.

Learning Commons

The Learning Commons, located on the first floor of the John T. Richardson Library, provides a variety of peer tutoring and career consulting services to all students on a walk-in basis. See **go.depaul.edu/ learningcommons** for updated schedules.

Center for Students with Disabilities

Lincoln Park Campus | (773) 325-1677 Loop Campus | (312) 362-8002 csd@depaul.edu **go.depaul.edu/csd**

The Center for Students with Disabilities provides accommodations and support services for part-time and full-time DePaul students with documented disabilities, such as LD, AD/HD, medical conditions, mental health disorders and physical/ sensory disabilities. Accommodations and services may include, but are not limited to, extended time on exams, priority registration, advocacy, clinician services, assistive technology, adaptive equipment and sign language interpreters.

Language Learning Center

Lincoln Park Campus | (773) 325-1888

Free tutoring service is available in the Department of Modern Languages (MOL). Each tutor holds one-on-one meetings with students by appointment and Sunday drop-in tutoring service also is available in the library. The following language-related assistance is provided:

- Helping improve students' pronunciation and conversational skills
- Explaining grammar structures
- Assisting with reading and writing assignments
- Offering other language-related support in all academic subjects

Getting Connected and Involved

Catholic Campus Ministry

Lincoln Park Campus | (773) 325-4134 go.depaul.edu/ccm

Catholic Campus Ministry provides a range of programs and resources directed toward supporting the spiritual lives of Catholic students and those interested in learning more about the Catholic faith.

Office of Religious Diversity

Lincoln Park + Loop Campuses (773) 325-7902 go.depaul.edu/ord

With full-time Jewish, Muslim, Protestant and Catholic staff, the Office of Religious Diversity provides pastoral accompaniment, support and advocacy to diverse religious and spiritual DePaul students and communities. We are home to 15 non-Catholic student religious organizations (Jewish, Muslim, Christian, Interfaith) and provide services online and at both campuses.

Vincentian Community Service Office

Lincoln Park Campus | (773) 325-7902 go.depaul.edu/vcso

The Vincentian Community Service Office empowers students to promote the inherent human dignity of all people, especially marginalized communities, by engaging students in service that fosters relationships rooted in faith, solidarity and justice.

Office of Student Involvement

Lincoln Park Campus | (773) 325-7361 Loop Campus | (312) 362-5015 involvement@depaul.edu go.depaul.edu/involvement

The Office of Student Involvement fosters learning and success by providing opportunities for engagement and leadership through a wide variety of campus activities and organizations.

Office of Multicultural Student Success

Lincoln Park Campus | (773) 325-7325 Loop Campus | (312) 362-8476 omss@depaul.edu go.depaul.edu/omss

The Office of Multicultural Student Success seeks to cultivate success for students of color, low-income college students or first-generation college students through sustained developmental programming, financial resources and advocacy.

Center for Identity, Inclusion and Social Change

Lincoln Park Campus | (773) 325-7759 inclusion@depaul.edu LGBTQAservices@depaul.edu go.depaul.edu/inclusion go.depaul.edu/lgbtqa

The center provides integrative educational experiences for students, faculty and staff to engage in critical conversations around race, gender, sexuality, social justice and the interplay of privilege and oppression. The center also nurtures collaborative partnerships to foster an inclusive campus environment through student engagement, community building and identity-conscious leadership development.