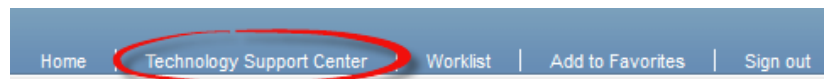


Need technical assistance on campus? The Technology Support Center (TSC) offers the DePaul community an easy way to submit technical support requests online. Using the Technology Support Center interface in Campus Connect, you can create a new case and search for previously submitted cases. Here are five easy steps to access assistance:

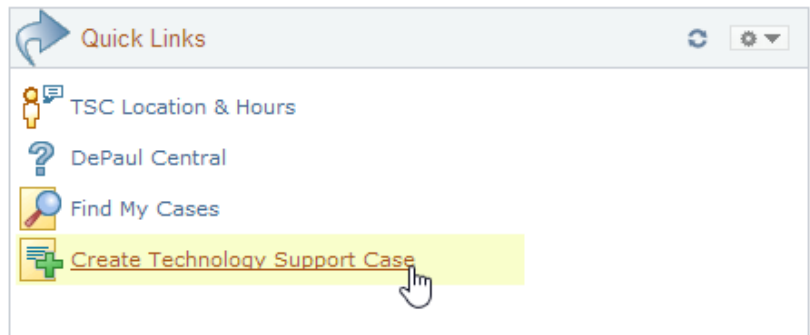
1. Log into [Campus Connect](#).



2. Access the **Technology Support Center** using the link in either the top right corner or the left side under Main Menu.



3. Click **Create Technology Support Case**.



4. Complete the form:

Verify your **contact details**.

Step 1 of 2: Update Contact and Categorize your issue 

Name Vinny D. Paul
Contact Details 312/362-8000

[Edit Contact Details](#)

Categorize your problem or request.

Case Type

Category

Specialty Type

Detail

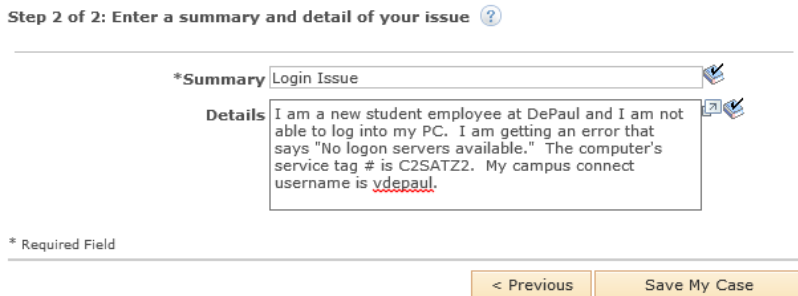
Indicate the **location**, including the building name and room number.



Optional: **Attach a file.**



On page two, **summarize problem** or request. The more detailed your description, the easier and quicker it will be to assist you.



5. Click **Save My Case** to submit.

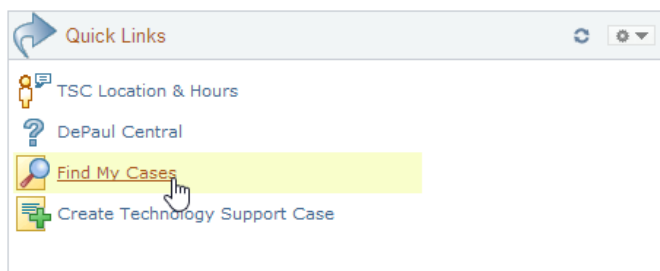
Prefer to submit your request by phone or email?

Call: **312-362-8765** or extension **5-HELP**

Email: tsc@depaul.edu.

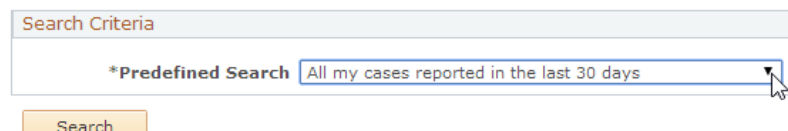
Want to check the status of a case?

1. Select **Find My Cases**.



2. Select your search criteria.

Choose a predefined search criteria and click search.



3. Click **Search**.

