

## Connecting to the PulseSecure VPN for Windows

### Summary:

This guide will help you connect to the PulseSecure VPN on Windows

### Overview:

1. Launch PulseSecure
2. Enter your credentials
3. Enter a Duo command in the “secondary password” field.
4. Confirm the connection from your choice of multifactor authentication

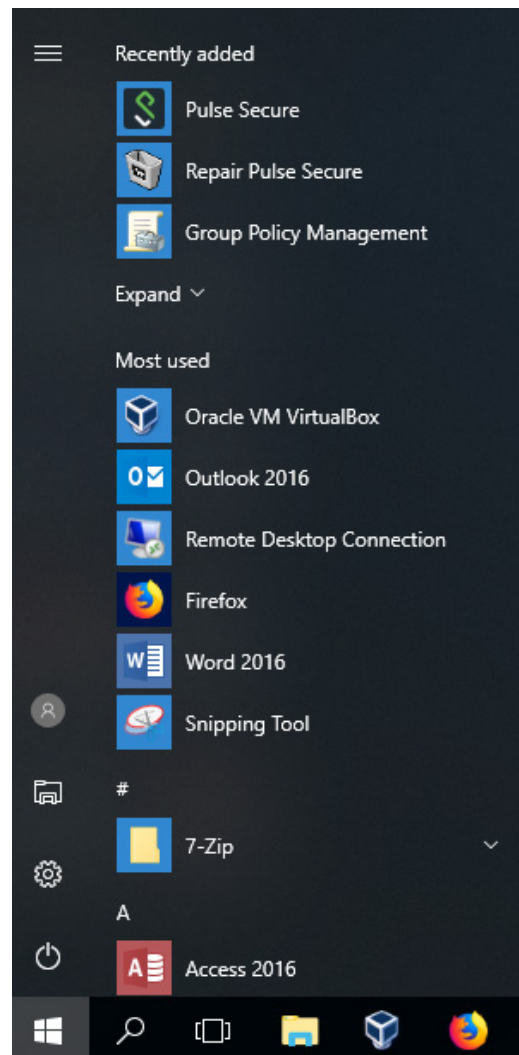
### Note:

Duo two-factor authentication is required to connect to the PulseSecure VPN. For more information on Duo, please visit <https://offices.depaul.edu/information-services/security/tools-downloads/two-factor/Pages/default.aspx>

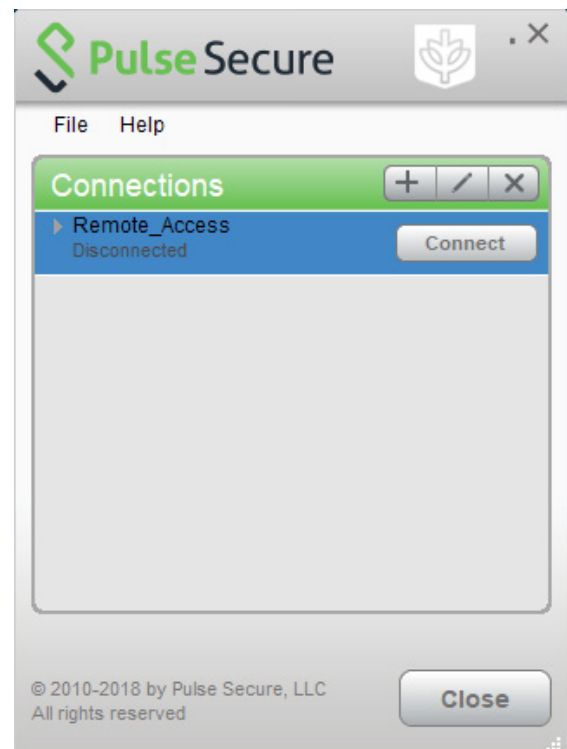
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## Instructions

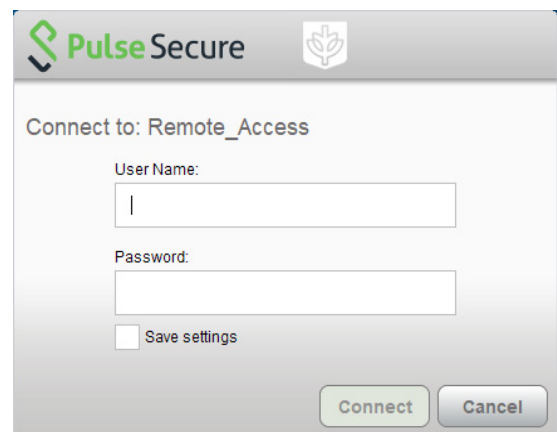
After installing PulseSecure VPN, the shortcut will be accessible from your start menu.



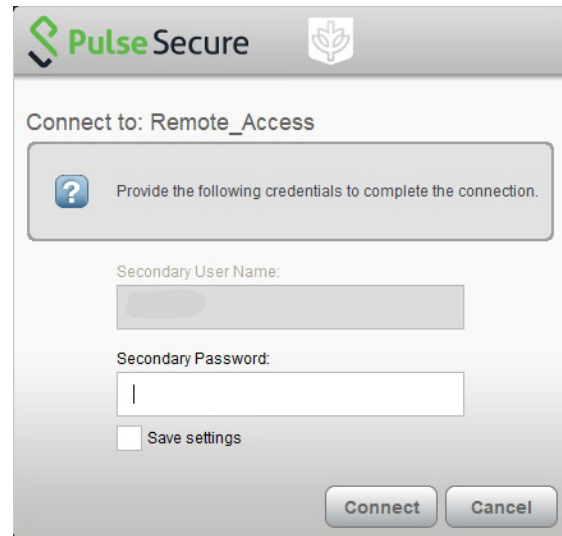
After the PulseSecure VPN application launches, click "Connect"



Enter your DePaul Campus Connect credentials to authenticate, and click "Connect"



After entering your Campus Connect credentials, PulseSecure will ask for a "Secondary Password." This field will require a phrase used to tell Duo multifactor how to request your permission. Enter "push" to receive a push notification to your mobile device, "phone" to receive an automated phone call, or alternatively, you may input a code generated by the Duo Mobile App. After entering your desired input, click "connect"



The image shows a PulseSecure application window titled "Connect to: Remote\_Access". At the top, there is a header bar with the PulseSecure logo and a leaf icon. Below the header, the title "Connect to: Remote\_Access" is displayed. A message box with a question mark icon says "Provide the following credentials to complete the connection." Below this, there are two input fields: "Secondary User Name:" and "Secondary Password:". The "Secondary Password:" field has a small vertical line in it. Below the password field is a checkbox labeled "Save settings". At the bottom right, there are two buttons: "Connect" and "Cancel".

After authenticating through your preferred method of 2-factor authentication as stated above, PulseSecure will connect you.

