

Connecting to the PulseSecure VPN for Mac

Summary:

This guide will help you connect to the PulseSecure VPN on a Mac

Overview:

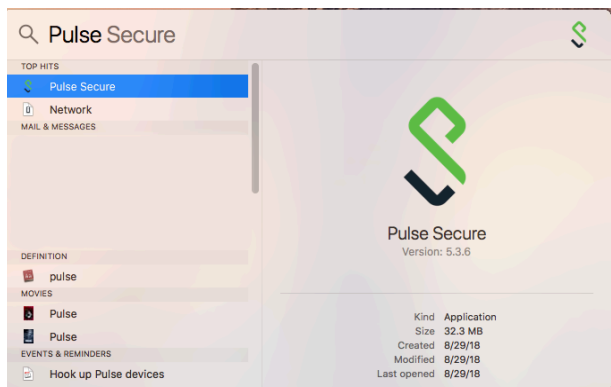
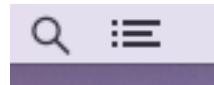
1. Launch PulseSecure
2. Enter your credentials
3. Enter a Duo command in the “secondary password” field.
4. Confirm the connection from your choice of multifactor authentication

Note:

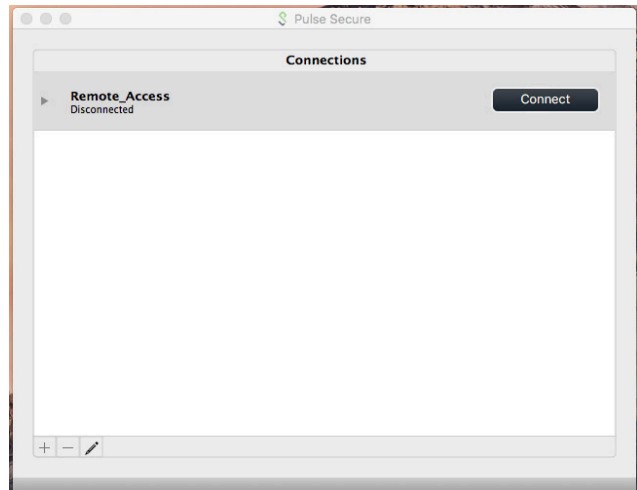
Duo two-factor authentication is required to connect to the PulseSecure VPN. For more information on Duo, please visit <https://offices.depaul.edu/information-services/security/tools-downloads/two-factor/Pages/default.aspx>

Instructions

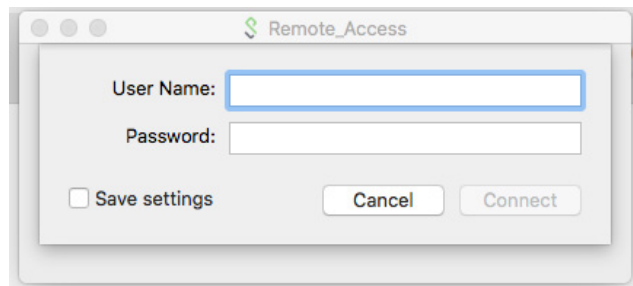
After installing PulseSecure VPN, the app can be launched from your Spotlight search function located in the upper right corner of your screen. From there, search PulseSecure



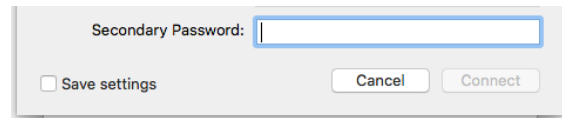
After the PulseSecure VPN application launches, click “Connect”



Enter your DePaul Campus Connect credentials to authenticate, and click “Connect”



After entering your Campus Connect credentials, PulseSecure will ask for a "Secondary Password." This field will require a phrase used to tell Duo multi-factor how to request your permission. Enter "push" to receive a push notification to your mobile device, "phone" to receive an automated phone call, or alternatively, you may input a code generated by the Duo Mobile App. After entering your desired input, click "connect"



A screenshot of a dialog box titled "Secondary Password:". It features a text input field with a blue border. Below the input field, there is a checkbox labeled "Save settings" which is currently unchecked. To the right of the checkbox are two buttons: "Cancel" and "Connect".

After authenticating through your preferred method of 2-factor authentication as stated above, PulseSecure will connect you and you will see confirmation of your connection.

