

Connecting to the PulseSecure VPN for Windows

Summary:

This guide will help you connect to the PulseSecure VPN on Windows

Overview:

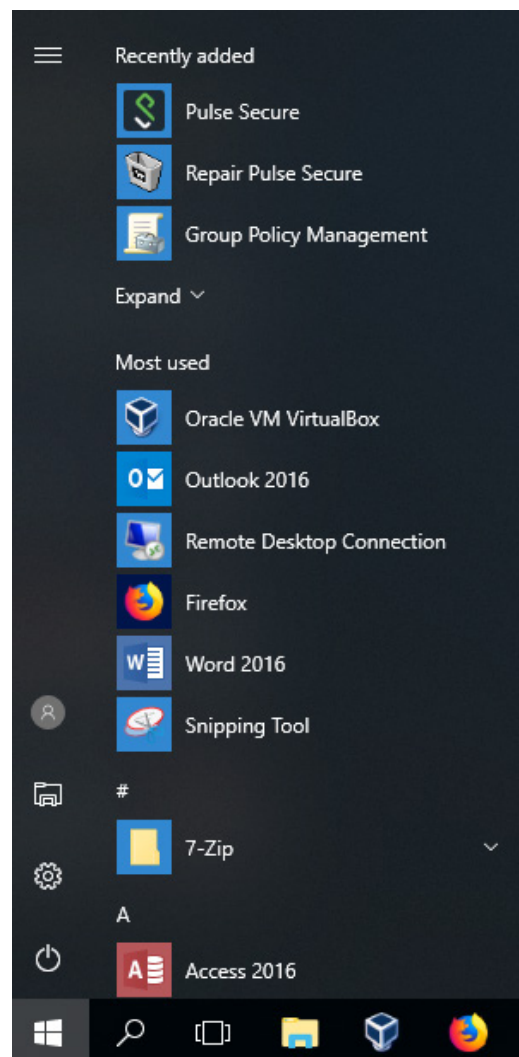
1. Launch PulseSecure
2. Enter your credentials
3. Enter a Duo command in the “secondary password” field.
4. Confirm the connection from your choice of multifactor authentication

Note:

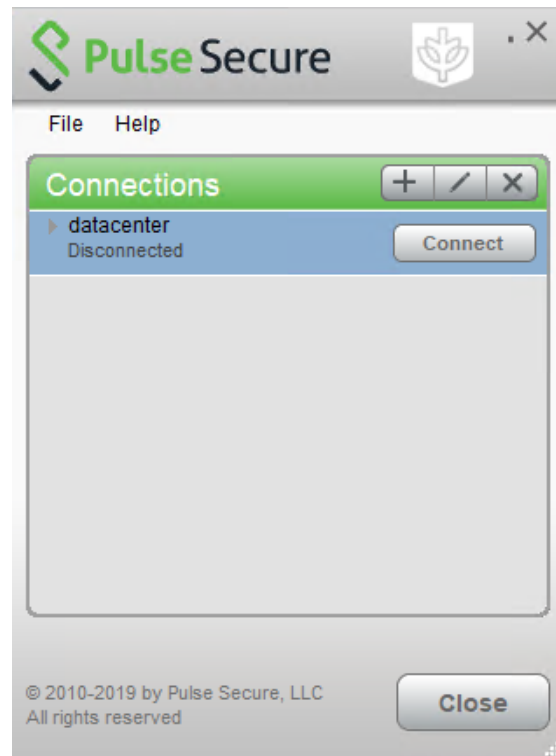
Duo two-factor authentication is required to connect to the PulseSecure VPN. For more information on Duo, please visit <https://offices.depaul.edu/information-services/security/tools-downloads/two-factor/Pages/default.aspx>

Instructions

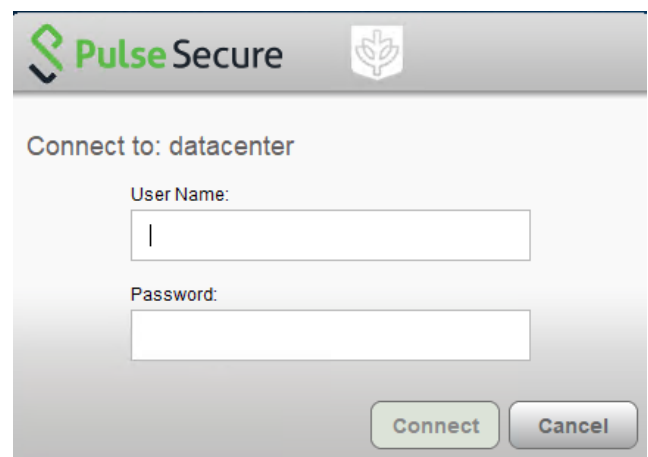
After installing PulseSecure VPN, the shortcut will be accessible from your start menu.



After the PulseSecure VPN application launches, click "Connect"



Enter your DePaul Campus Connect credentials to authenticate, and click "Connect"



After entering your Campus Connect credentials, PulseSecure will ask for a "Secondary Password." This field will require a phrase used to tell Duo multifactor how to request your permission. Enter "push" to receive a push notification to your mobile device, "phone" to receive an automated phone call, or alternatively, you may input a code generated by the Duo Mobile App. After entering your desired input, click "connect"

The screenshot shows a dialog box titled "Connect to: datacenter" with the PulseSecure logo and a leaf icon in the top right. Below the title is a box with a question mark icon and the text "Provide the following credentials to complete the connection." There are two input fields: "Secondary User Name:" and "Secondary Password:". The "Secondary Password:" field contains a vertical bar. At the bottom right are "Connect" and "Cancel" buttons.

After authenticating through your preferred method of 2-factor authentication as stated above, PulseSecure will connect you.

