INFORMATION SERVICES - QUARTERLY NEWSLETTER

TECH@DEPAUL

NEW TO DEPAUL? WELCOME!

CHECK OUT THE STUDENT / EMPLOYEE TECH GUIDES

NO PHISHING!

INFORMATION SECURITY CAN HELP YOU SPOT NEFARIOUS EMAILS

LIGHT UP DEPAUL - WIFI IMPROVEMENT PROJECT

Project "Light Up DePaul" was a response to a student survey that resulted in over 1,000 additional wifi access points throughout the Loop and Lincoln Park Campuses.

A NEW SERVICE PORTAL IS COMING SOON

DePaul will have a brand new cloud-based service portal from ServiceNow. The convenient new portal will handle all requests and inquiries that used to go to TSC. Learn more at **go.depaul.edu/helpdesk**

GET THE MOST OUT OF MICROSOFT OFFICE 365

Go to the **DePaul LinkedIn Learning portal** and get started with a variety of professional courses taught by industry experts. It's free for DePaul students, faculty and staff!

THE GENIUS SQUAD IS REALLY HELPFUL AND RIGHT ON CAMPUS

Having tech issues? Visit the Genius Squad located in Lincoln Park on the first floor of the library, and also in the Loop in the DePaul Center 11th floor computer lab (Room 11028). Visit **go.depaul.edu/gs.** Just a few of the topics the Genius Squad can address:

- **WIRELESS SETUP**
- **VIRUS AND MALWARE REMOVAL**
- **HARDWARE REPAIR AND UPGRADES**
- **A VARIETY OF OTHER TECHNICAL SERVICES**

A FEW MORE IMPORTANT LINKS

- **BOX** - UNLIMITED FILE STORAGE
- **COMPUTER AND SOFTWARE DISCOUNTS**
- **IS NOTIFICATIONS** - UPGRADES, DOWNTIME, ETC.
- **CYBER SECURITY** TRAINING VIDEOS

INFORMATION SERVICES IS HERE TO HELP. REACH OUT TO THE HELP DESK WITH ANY QUESTIONS. THANKS FOR READING!