Organizational Chart

Bob McCormick — Vice President

Business Continuity & Security

Director of Services – Jim Hryckiewicz

- Associate Director Operational Technology Support — Patti Arntzen
- Associate Director Technology Support Center — John Fallara
- Technical Lead — Ed Gregory

Director of Development – Cara Kaufmann-Rosenthal

- Technical Architect — Richard Ashwell
- Associate Director Web/Business Info — John Amato
- Associate Director Enterprise App Dev — Ikeer Savage
- Operations Support — Christina Kallenbornd
- Academic Support — Tyneka Harris-Coronado
- Associate Director Projects — Phil Hodgson

Director of Infrastructure – Josh Luttig

- Technical Architect — Brendan Fusco
- Technical Architect — Rick Cruz
- Support Manager — Jeff Johnson
- Associate Director Systems — Ryan Johnston
- Associate Director Operations — Jason Yao
- Associate Director Applications Engineering — Todd Hover

What Services Does

Audio Visual Design and Consulting - Provides AV technical expertise for complex planning and design for DePaul faculty and staff.

Technology Training – develops and delivers technical documentation, training and eLearning on Information Services applications and services

Operational Technology Support (OTS) provides support for hardware and software for faculty and staff on desktops, laptops, equipped labs, classrooms and auditoriums.

Technology Support Center (TSC) provides first level customer support for all DePaul University technologies. It contains helpdesk, ID card services and student PC support

What Development Does

The **Development Group** is responsible for the designing, building, testing and support of PeopleSoft, the university's web based group of administrative business systems and custom built solutions. The Development Group is comprised of four key teams:

The **Design** team, with requirements from the functional user, creates the blueprint for a solution.

The **Build** team develops solutions from the blueprints created by the Design team.

The **Test** team's responsibility is to ensure that the Design and Build teams are creating quality solutions for our users.

The **Support** teams manage the day-to-day issues of each PeopleSoft product and custom solution created within the Development Group.

What Infrastructure Does

Systems is responsible for the University's data network, telephony, data centers, and server environment.

Operations is responsible for Exchange messaging, network file storage and sharing, network printing, directory services, software installation requests, and desktop computing design and management.

Applications Engineering is responsible for administering the University's database, Peoplesoft, web hosting and Microsoft Active Directory environments, This team also adminsters a number of proprietary software applications for DePaul, such as, the Blackboard's ID Card System and Learning Management systems, data warehouse, ImageNow, SharePoint, and a variety of other applications.