

SPRING 2022



GET STARTED

VIEW CHECKLISTS TO HELP YOU GET STARTED WITH TECH AT DEPAUL

HELP DESK

GET HELP WITH ALL YOUR TECH NEEDS OR EXPLORE THE KNOWLEDGE BASE



GET THE MOST OUT OF THE EDUROAM WIFI SERVICE AT DEPAUL

Eduroam serves DePaul students, faculty, and staff on the Lincoln Park and Loop Campuses. See all of the locations where Eduroam WiFi is also available.



ALL STUDENTS NEED TO REGISTER FOR BLUEKEY MFA

Register now for BlueKey multi-factor authentication (MFA) at bluekey.depaul.edu/multifactorsetup. First download the Microsoft Authenticator app on your mobile device.



INTERESTED IN BUYING SOFTWARE FROM A THIRD PARTY?

Are you considering using new third-party applications or cloud solutions? When working with DePaul, businesses have certain responsibilities and requirements.



HAVING PROBLEMS WITH TECH IN CLASSROOMS? WE CAN HELP.

Zoom and tri-modal classrooms are changing the way DePaul faculty teach, but sometimes this new tech isn't working quite right. Having trouble in a classroom? Call (312) 362-5900

MULTIPLE WAYS TO GET SUPPORT

- [HELP DESK - KNOWLEDGE BASE, GET HELP, MAKE REQUESTS](#)
- [GENIUS SQUAD - TECH SUPPORT ON CAMPUS](#)
- [ID SERVICES - ID CARDS, DEMON DISCOUNTS](#)

INFORMATION SERVICES IS HERE TO HELP. REACH OUT TO THE HELP DESK WITH ANY QUESTIONS AT [HELPDESK.DEPAUL.EDU](https://helpdesk.depaul.edu). THANKS FOR READING!