



GET STARTED

View checklists to help you get started with tech at depaul

HELP DESK

Get help with all your tech needs or explore the knowledge base

Technology Changes

We've been making a lot of changes lately: expanded multi-factor authentication requirements, the migration of our faculty and staff email to Microsoft's Exchange Online (cloud) platform, and new ServiceNow portals.

It's a lot. We know.

Information Services would like to thank all students, faculty, and staff for helping us accomplish these substantial and much-needed changes. We're a better university because of them:

- We now have increased security and fewer phishing/hacking attempts with multi-factor authentication.
- We have more Microsoft 365 features by moving to Exchange Online.
- There are more effective and methodical procedures to get help and make requests in ServiceNow portals for Financial Affairs, Payroll, and HR that make it easier to track these processes.

Information Services is constantly striving to strike a balance between disruptive changes, increased security, better capabilities, and convenience.

Thanks again for your patience and understanding.



New Microsoft 365 Features

Now that the university has migrated all BlueMail mailboxes to Microsoft's Exchange Online (cloud-based) platform, DePaul students, faculty, and staff can take advantage of more features and greater convenience when using Microsoft 365 apps.

Which 365 apps can I use?

Visit the Microsoft 365 dashboard at microsoft365.com/apps (login with your BlueKey credentials) to see all of the apps available to you.

Install 365 Apps on up to 5 Personal Devices or Computers

Don't forget: all current DePaul students, faculty, and staff can install the latest version of Microsoft 365 apps on up to five personally-owned computers or mobile devices. Go to office365.depaul.edu, login with BlueKey, and select the "Install Apps" option.

Lots of Helpful Training Videos

Visit the [Microsoft Training page](#) for lots of brief and helpful training videos for 365 apps.



LINKEDIN LEARNING COURSES

DePaul students, faculty, and staff can log in to LinkedIn Learning for unlimited free access to a vast online library of instructional videos covering the latest software, creative, business, and technical skills.

Taught by accomplished teachers and recognized industry experts, LinkedIn Learning is a high-quality resource for those looking to develop their skills in Microsoft Office, Adobe Creative Suite, Mac & Windows, SPSS, Tableau, databases, project management, design, animation, web design, social media, photography, audio & video, and a wide range of other topics.

Just a few courses available now on LinkedIn Learning:

- [Data Science Fundamentals](#)
- [Brand Design Foundations](#)
- [Become a User Experience Designer](#)



INTERESTED IN BUYING SOFTWARE FROM A THIRD PARTY?

Are you considering using new third-party applications or cloud solutions? When working with DePaul, businesses have certain responsibilities and requirements.

MULTIPLE WAYS TO GET SUPPORT

- [HELP DESK - KNOWLEDGE BASE, GET HELP, MAKE REQUESTS](#)
- [GENIUS SQUAD - TECH SUPPORT ON CAMPUS](#)
- [ID SERVICES - ID CARDS, DEMON DISCOUNTS](#)

INFORMATION SERVICES IS HERE TO HELP. REACH OUT TO THE HELP DESK WITH ANY QUESTIONS AT [HELPDESK.DEPAUL.EDU](https://helpdesk.depaul.edu). THANKS FOR READING!