



**BlueCross BlueShield
of Illinois**

Dear Member,

If you need help finding an MAPD provider or pharmacy, or would like an MAPD Provider Directory or Pharmacy Directory mailed to you, please call the number below or request each directory at the websites provided.

You can access the directories online at:



Provider Directory: **www.getblueil.com/mapd/providers**

Pharmacy Directory: **www.getblueil.com/mapd/pharmacies**

You can call:



1-877-299-1008 TTY/TDD 711

We are open 8:00 a.m.– 8:00 p.m., local time, 7 days a week. If you are calling from April 1 through September 30, alternate technologies (for example, voicemail) will be used on weekends and holidays. This call is free.

Thank you for choosing a Medicare plan from Blue Cross and Blue Shield of Illinois.

PPO plans provided by Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC), an Independent Licensee of the Blue Cross and Blue Shield Association. HCSC is a Medicare Advantage organization with a Medicare contract. Enrollment in HCSC's plans depends on contract renewal.