# DePaul University Laundry Tips

- DO take all of your belongings with you. Any items left in the laundry room for more than 24 hours will be removed and discarded.
- **DON'T** wash items that contain cooking oil, foam rubber, gasoline, tar, grease, or any flammable materials or fumes as this could cause a fire.
- DON'T wash or dry rugs or comforters, as they may become damaged.



### **Washers**

- Use High Efficiency (HE) liquid detergent or detergent pods, not powdered detergent.
  - O Pod: Toss in the washer before loading clothes. (Don't put a pod in the dispenser tray.)
  - O Liquid detergent: Only use 1/8 of a cup.
- High Efficiency machines use less water and need much less detergent.
- Leave the door open when finished to allow the unit to air out.



### **Dryers**

- Commercial dryers can be hotter than residential dryers.
- Check labels to ensure items are suitable for drying in a commercial dryer.
- Use the lowest temperature setting necessary to avoid damaging clothing.
- Clean the lint trap inside the door before and after every load to avoid fire hazards.



## LaundryView

- See the status of machines (free, in use, time remaining and more) through this program.
  - O Smartphone: Scan the QR code on the laundry room poster.
  - O Web: Access laundryview.com/depaul.
- Set up text or email alerts by clicking "Need a Machine?" and creating a login.
- Click "View Weekly Stats" to see the busiest and slowest times for the laundry room.

#### **Machine Problems?**

- Report problems promptly to ASI/MacGray:
  - o App: Download CSC ServiceWorks and scan the machine's barcode.
  - o Web: Visit http://servicerequest.asicampuslaundry.com and enter the machine's 6-digit ID number.
  - o Phone: Call 1-800-765-3452
- Place an Out of Order sign on a machine only after the problem has been reported.

