Bob McCormick  
Vice President

Director of Services – Jim Hryckiewicz
- Associate Director Media Production & Training
  Christine Gramlick
- Associate Director Operational Technology Support
  Patti Arntzen
  - Associate Director Technology Support Center
    Interim John Fallara
- Technical Lead of Test 
  John Miller
- Technical Lead of Build 
  Phil Hodgson
- Technical Lead of Design 
  Danny Tran

Director of Development – Cara Kaufmann-Rosenthal
- Technical Architect 
  Richard Ashwell
- Associate Director 
  Audrey Bledsoe
- Support Manager 
  John Amato

Director of Infrastructure – Josh Luttig
- Technical Architect 
  James Schaefer
- Technical Architect 
  Nicola Foggi
- Support Manager 
  Jeff Johnson

Technical Architect 
Nicola Foggi

Associate Director Systems 
Rick Cruz

Associate Director Applications Engineering 
Todd Hover

What Services Does

Media Production & Training (MPT) assists faculty, staff and students in using technology to enhance teaching and learning. This team offers one-on-one and group training programs, consulting services, instructional tools, online resources, Faculty Innovation Centers and Audio Visual services.

Operational Technology Support (OTS) provides support for hardware and software for faculty and staff on desktops, laptops, equipped labs, classrooms and auditoriums across all 6 university campuses. This team also prepares and installs leased and purchased PC’s, MACs and peripheral equipment.

Technology Support Center (TSC) provides first level customer support for all DePaul University technologies. It contains helpdesk, ID card services and student PC support.

What Development Does

The Development Group is responsible for the designing, building, testing and support of PeopleSoft, the university’s web based group of administrative business systems and custom built solutions. The Development Group is comprised of four key teams:

The Design team, with requirements from the functional user, creates the blueprint for a solution.

The Build team develops solutions from the blueprints created by the Design team.

The Test team’s responsibility is to ensure that the Design and Build teams are creating quality solutions for our users.

The Support teams manage the day-to-day issues of each PeopleSoft product and custom solution created within the Development Group.

What Infrastructure Does

Systems is responsible for the University’s data network, telephony, data centers, and server environment.

Operations is responsible for Exchange messaging, network file storage and sharing, network printing, directory services, software installation requests, and desktop computing design and management.

Applications Engineering is responsible for administering the University’s database, Peoplesoft, web hosting and Microsoft Active Directory environments. This team also administers a number of proprietary software applications for DePaul, such as, the Blackboard’s ID Card System and Learning Management systems, data warehouse, ImageNow, SharePoint, and a variety of other applications.